



August 4, 2004

CIRCULAR LETTER TO ALL MEMBER COMPANIES

Re: Hurricane Alex

The Department of Insurance has just called and asked us to alert companies to a current serious problem caused by Hurricane Alex.

Cape Hatteras and other coastal areas were unexpectedly flooded by this storm which has resulted in a significant number of disabled autos. Because of a lack of facilities in the area, these autos are blocking roads and impeding clean up.

The Department is asking insurance companies to cooperate as much as possible in promptly assisting their policyholders where coverage applies. The Department has applauded the industry for their performance in past catastrophes and urges companies to continue the same timely service to policyholders.

Sincerely,

Raymond F. Evans, Jr., CPCU

General Manager

RFE:lm

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